

Log-in for Tax Time Account Information

Looking for tax time account information? Registering for psnh.com's Online Services gives you fast, easy access to your electric accounts. You can view up to fifteen months of billing history and even have the information emailed to you!

You can view your billing history, as well as use many other online services, by visiting our website at psnh.com.

Winter Protection Ends March 31

If you have an overdue PSNH bill and have been protected under special "winter rules" governing the termination of electric service this winter, please remember that this protection period ends on March 31, 2002.

It is important that you contact PSNH at 1-800-662-7764 so that a customer service representative can help you make a payment arrangement that fits your specific needs. If you have already made special arrangements with us, please continue to follow the terms of that agreement to ensure uninterrupted service.

Celebrating the Heritage of the North Country

Many of New Hampshire's residents claim their roots in the rich history of the North Country. The Northern Forest Heritage Park interprets the multi-cultural heritage of the many immigrants who came to work in the region's forests and mills at the turn of the century.



Visitors to the park can see what it was like to work in an old time logging camp or live in a boarding house, and they can learn about conserving the environment.

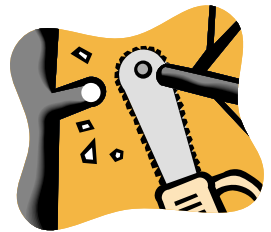
PSNH awarded a \$20,000 grant to the Northern Forest Heritage Park to assist with future development, including implementing a strategic plan, developing a marketing and promotions plan, and updating software for the phone and computer systems.

For more information about the Northern Forest Heritage Park, visit its website at northernforestheritage.org.

For more information about PSNH's corporate giving and community involvement, visit the 'Community Connection' section on our website at psnh.com.

Spring Safety Tips: Watch for Wires

- *Make sure that there are no wires running through bushes or trees before you begin trimming with electric or metal clippers. If you do have wires in your work area, call a professional tree service to take care of the job.*



- *If a ladder (or other metal object) comes into contact with a power line, you could receive a serious shock. Keep this in mind when painting, cleaning gutters or removing snow from your roof.*
- *If you are putting in a pool, adding a room, or making other excavations, remember that electric, gas and telephone lines run underground in some areas. Don't take a chance — call Dig Safe at 1-888-DIG-SAFE (1-888-344-7233) before you dig to determine the exact location of those utility lines.*

Avoid any shocks this spring. When in doubt, call our customer service representatives for assistance at 1-800-662-7764.

Give Your Home an Energy Check-Up

Air leaks that let warm air out of your house in the winter and hot air in during the summer are your home's biggest energy consumers. Check the insulation in your attic and basement to minimize air leaks. Make sure insulation is evenly distributed and in complete contact with walls, ceilings, or the floor surface it is insulating.

Most air leaks occur in the following locations:

Floors, Walls, and Ceiling ..	31%
Ducts	15%
Fireplace	14%
Plumbing Penetration	13%
Door	11%
Windows	10%
Fan and Vents	4%
Electric Outlets	2%

