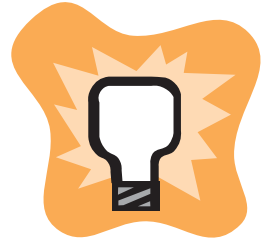


at Home

May 2004

Celebrate National Electrical Safety Month



May is National Electrical Safety Month, but electrical safety is an issue that should stay with us all year-round. Our environment is filled with hazards — at home, work and school. Carelessness around electricity and electrical equipment can be very harmful.

The good news is that over the past few years, as a result of increased electrical safety awareness, electrical shocks and electrical fires have declined. So, as the warmer weather returns and spring gardening and landscaping projects fill the weekend schedule, be aware of electrical safety and play it safe:

Look up. When installing or taking down antennas, using ladders, cleaning windows and gutters or painting the house, be mindful of nearby power lines. Never touch or allow anything you are holding to touch a power line.

Look down. Buried electrical power, gas and cable lines are insulated but can be damaged and become dangerous by the blade of a shovel or any sharp object. Before you do any digging in your yard, call Dig Safe at 1-888-DIG-SAFE (1-888-344-7233) to understand exactly where underground utilities are located.

Water and electricity don't mix. Electric-powered mowers and other tools should not be used in the rain, on wet grass, or in wet conditions. Don't leave tools plugged in where they might come into contact with water.

Remember — when it comes to electricity, that extra precaution can save your home or even your life.

For more information on National Electrical Safety Month, visit Electrical Safety Foundation International at www.electrical-safety.org.

PSNH Honors Volunteers

What would the world be without dedicated volunteers? PSNH recognized its employees who volunteer in the community at its Ninth Annual Volunteer of the Year Awards Celebration held in April. An exceptional pool of 28 individuals and four teams, along with an additional 128 employees, were nominated by community organizations across the state.

The Team Spirit Award was presented to the **PSNH Relay for Life Team** which raises funds for the American Cancer Society. The Public Safety Award was presented to **Stephen Robinson**, working foreman hydro, for the critical role he's played as a member of the Bedford Fire Department for over 25 years. The Community Service Award was presented to **Leo Linehan**, working foreman system construction, for his contributions to the Memorial High School Booster Club and the Knights of Columbus in Hooksett. The Humanitarian Award was presented to **Brad Parkhurst**, marketing and conservation programs administrator, who led a team of eleven individuals to Trujillo, Honduras to assist the "Little Hands, Big Hearts" ministry. Each of these winners received a contribution of \$250 to donate to a charity of their choice.

The Presidential Award was presented to **Martin Murray**, senior corporate news representative, for his contribution to The Friends Program, a non-profit social service organization that provides many services including programs for "at risk" youths, emergency housing for homeless families and an intergenerational program. Murray serves on the board of the New Hampshire Businesses for Social Responsibility. He is also an active volunteer with the Bow Athletic Club, St. John the Evangelist Catholic Church, Heritage United Way and PSNH's Easter Seals VIP team. Murray received a contribution of \$1,500 to donate to the charity of his choice.



Presidential Award Winner, Martin Murray (center) with, from left to right, John MacDonald, vice president operations, Gary Long, president and chief operating officer, Jim Doremus, executive director of the Friends Program and Paul Ramsey, vice president customer services.

Supporting Your Life in Every Moment



**Public Service
of New Hampshire**

The Northeast Utilities System

PSNH Helps Bring National Program to New Hampshire Students



PSNH, through the Northeast Utilities Foundation, has awarded a grant to Exchange City New England to support its unique educational program that introduces school children to real life civic, government and business situations. Delivered in partnership with schools from across the state, the program combines a nationally recognized seven-week classroom curriculum for fifth and sixth grade students that wraps-up with an all-day visit to Exchange City, a “city” built for and run by students. The funds will be used to increase student participation and for the expansion and renovation of the current facility in Portsmouth NH.

If your school is interested in this program, call Exchange City at 603-433-2210 or visit the program's web site at www.exchange-city.org.

Level Payment Plan Evens Out Your Bills

If you find it difficult to budget for your electric payment, PSNH's Level Payment Plan might be for you. This popular billing method allows you to pay a fixed amount each month, rather than the sometimes high or low bills that can come with the changing seasons.

With the Level Payment Plan, a monthly budget amount is determined by averaging your electricity costs from the previous year. Adjustments are made twice each year to accurately reflect your energy usage.

If you're interested in enrolling or learning more about the Level Payment Plan, log onto psnh.com and select YOUR ACCOUNT.

Reliability by Design

PSNH will invest up to \$500 million over a five-year period to maintain and improve the reliability and efficiency of New Hampshire's electric grid. As New Hampshire communities and businesses grow, so does the need for electric power. At PSNH, making sure you always have reliable, affordable electric power is one of our top priorities. So we're continually analyzing our system, designing ways to expand and modernize our network ...increasing coverage and adding delivery capacity to more of the state. PSNH is also investing in the equipment and new technologies that will deliver the power New Hampshire needs, now and in the future.

For more information on PSNH's reliability investments, log onto psnh.com.

Energy Star® Rebates!

PSNH is proud to participate in the National Energy Star program by offering rebates on purchases of qualified air conditioners, lighting products and clothes washers bought before July 15, 2004.* These Energy Star products use less energy, save money, and help protect the environment. Last year, with the help of Energy Star, Americans saved enough energy to power 10 million homes and saved \$6 billion in energy costs. The current rebate program includes:

Air Conditioners – \$25 mail-in rebate

Clothes Washers – \$50 mail-in rebate plus an additional \$25 to \$50 rebate on specific models purchased between April 15 and July 15, 2004.

Lighting – participating retailers offer instant rebates on:

Compact fluorescent lamps (CFLs).....	\$2
Exterior light fixtures.....	\$10
Interior light fixtures.....	\$15
Torchieres.....	\$20

ENERGY STAR is a government-backed program helping businesses and individuals protect the environment through superior energy efficiency. Choose Energy Star for your home and help protect the environment for future generations.

**Some restrictions apply.*



For a complete list of participating retailers and program details, call [nhsaves at 1-866-266-2420](tel:1-866-266-2420) or visit psnh.com and select RESIDENTIAL CUSTOMER.

Get Ready for the 6th Annual Lamprey Appreciation Day!

Get sucked into the fun and hold a live sea lamprey as the Amoskeag Fishways hosts Lamprey Appreciation Day on Saturday, June 5, 2004! Find out why sea lamprey and eels are two different kettles of fish, and learn how lampreys are important to the Merrimack River. Presentations will run every half hour between 10:00 a.m. and 3:00 p.m.

Amoskeag Fishways is an exceptional environmental education center in the heart of Manchester, NH. Its year-round visitor center is on the Merrimack River next to the PSNH Amoskeag Hydro Station. The official fish season is May 3rd through June 18th – so stop by and visit the fish ladder.

The Amoskeag Fishways is made possible through a partnership with PSNH, the Audubon Society of NH, NH Fish and Game and the U.S. Fish and Wildlife Service. For directions and additional information, please call the Amoskeag Fishways at 626-FISH (3474) or visit amoskeagfishways.org.



Published for PSNH customers.

PSNH, 780 North Commercial Street, Manchester, New Hampshire 03101
Ready to serve you 24 hours a day at 1-800-662-7764.

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