

Summary of Rates

Supporting Your Life in Every Moment



**Public Service
of New Hampshire**

The Northeast Utilities System

For Electric Service as of January 1, 2009

psnh.com

UNDERSTANDING THE CHARGES ON YOUR BILL

PSNH's bill typically consists of charges for Delivery Service and possibly for Energy Service if a competitive energy supplier has not been selected by a customer. However, if a customer has selected a competitive energy supplier and if the supplier has made arrangements to do so, its charges for Energy Service may be included on PSNH's bill. Any Energy Service charges will appear in the Supplier Services section of PSNH's bill. This summary of rates is based on a monthly billing cycle.

DEFINITION OF TERMS

Customer Charge

This charge recovers costs PSNH incurs in providing service to a customer: such as the installation, maintenance and replacement of your meter(s), reading your meter(s), maintaining your account records, and PSNH's 24-hour customer service center.

Distribution Charge

This charge recovers costs related to the maintenance and operation of PSNH's distribution system, and PSNH's power restoration and service operations. The KWH charge is based on the amount of kilowatt-hours (KWH) of electricity used during a billing period. The KW charge* is based on the greatest amount of electricity used in any half-hour period during a billing period.

Transmission Charge

This charge recovers costs related to the delivery of electricity over the high-voltage or transmission system power lines. The KWH charge is based on the amount of kilowatt-hours (KWH) of electricity used during a billing period. The KW charge* is based on the greatest amount of electricity used in any half-hour period during a billing period.

Stranded Cost Recovery Charge

This charge helps fund the recovery of PSNH's past investment costs, including expenses incurred through mandated power contracts and other long-term investments and obligations. The KWH charge is based on the amount of kilowatt-hours (KWH) of electricity used during a billing period. The KW charge* is based on the greatest amount of electricity used in any half-hour period during a billing period. This charge is composed of a rate reduction bond charge owned by PSNH Funding LLC as filed with the NHPUC and a stranded cost recovery amount approved by the NHPUC.

* The KW charge, or "demand" charge, applies to business customers only.

Energy Charge

This charge is based on the amount of kilowatt-hours (KWH) of electricity used during a billing period. It includes PSNH's costs, or a competitive supplier's costs to generate and/or buy power.

TAXES AND SURCHARGES

System Benefits Charge

This charge funds energy efficiency programs for all customers as well as assistance programs for residential customers within certain income guidelines.

Electricity Consumption Tax

This is a state-mandated tax on energy consumption.

LATE PAYMENT CHARGE

A late payment charge of 1.5 percent is applied to amounts previously billed but remaining unpaid after the due date for customers receiving service under Rate GV, Rate LG or Rate B. For all other customers, the late payment charge is 1.0 percent. This charge is not applicable to income-eligible customers or certain customers who are abiding by the terms of an extended payment arrangement.

SERVICE CHARGES

When you establish or re-establish an electric service account for residential or general service, one of the following service charges will be applied to your electric bill:

- \$14.00** When it is not necessary to send an employee to the meter location.
- \$35.00** When it is necessary to send an employee to the meter location during normal business hours.
- \$70.00** When it is necessary to send an employee to a meter location outside of normal business hours.

FIELD COLLECTION FEE

When it is necessary to send an employee to your location (residential or general service account) to collect a delinquent bill, an \$18.00 field collection fee will be applied to your electric bill.

SUMMARY OF PSNH'S RATES

Rate R, Residential Service

Available to customers living in individual residences and apartments.

Customer Charge	\$8.93	Per Month
KWH Distribution Charge	2.914	Cents per KWH
KWH Transmission Charge	1.035	Cents per KWH
KWH Stranded Cost Recovery Charge	1.052	Cents per KWH
System Benefits Charge	0.330	Cents per KWH
Electricity Consumption Tax	0.055	Cents per KWH
Energy Charge	9.920	Cents per KWH

Rate R-OTOD, Residential Time-of-Day Service

Available to customers living in individual residences and apartments – varies by time of day.
Off-peak hours: • 8 p.m. to 7 a.m. weekdays
• weekends and holidays

Customer Charge	\$20.74	Per Month
KWH Distribution Charges		
On-Peak Hours	9.313	Cents per KWH
Off-Peak Hours	0.136	Cents per KWH
KWH Transmission Charges		
On-Peak Hours	1.035	Cents per KWH
Off-Peak Hours	0.676	Cents per KWH
KWH Stranded Cost Recovery Charge	0.911	Cents per KWH
System Benefits Charge	0.330	Cents per KWH
Electricity Consumption Tax	0.055	Cents per KWH
Energy Charge	9.920	Cents per KWH

Rate G, General Service

Primarily for small commercial customers whose demand does not exceed 100 kilowatts (KW).

Customer Charge		
Single-Phase Service	\$10.06	Per Month
Three-Phase Service	\$20.13	Per Month
KW Distribution Charge	\$6.09	Per KW of demand above 5 KW
KWH Distribution Charges		
First 500 KWH	5.039	Cents per KWH
Next 1,000 KWH	1.249	Cents per KWH
All Additional KWH	0.442	Cents per KWH
KW Transmission Charge	\$2.68	Per KW of demand above 5 KW
KWH Transmission Charges		
First 500 KWH	0.964	Cents per KWH
Next 1,000 KWH	0.363	Cents per KWH
All Additional KWH	0.195	Cents per KWH
Stranded Cost Recovery Charges		
KW	\$0.59	Per KW of demand above 5 KW
KWH	0.850	Cents per KWH
System Benefits Charge	0.330	Cents per KWH
Electricity Consumption Tax	0.055	Cents per KWH
Energy Charge	9.920	Cents per KWH

Continued on back.

Rate EAP (Electric Assistance Program)

Income-eligible residential customers may qualify for a discount of 5 percent or more off their monthly electric bill. Call PSNH at 1-800-662-7764 for details.

Uncontrolled Water Heating Rate

Available along with Rate R, Rate R-OTOD and Rate G.

Minimum tank size requirement of 40 gallons

Meter Charge	\$3.15	Per Month
KWH Distribution Charge	1.428	Cents per KWH
KWH Transmission Charge	0.800	Cents per KWH
KWH Stranded Cost Recovery Charge	1.052	Cents per KWH
System Benefits Charge	0.330	Cents per KWH
Electricity Consumption Tax	0.055	Cents per KWH
Energy Charge	9.920	Cents per KWH

Rate LCS, Thermal Storage Heating

For service to electric thermal storage devices used for water heating or space heating. Separately metered, must be taken along with Rate R or Rate G.

Customer Charges

8-Hour or 10-Hour or		
11-Hour Option (Closed)*	\$5.55	Per Month
Switching Option (Closed)**	\$6.42	Per Month
HEATSMART, Radio-Controlled Option	\$6.42	Per Month

KWH Distribution Charges

8-Hour Option (Closed)*	0.085	Cents per KWH
10-Hour or 11-Hour Option (Closed)*	1.721	Cents per KWH
HEATSMART, Radio-Controlled Option	0.085	Cents per KWH

KWH Transmission Charge

	0.800	Cents per KWH
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KWH Stranded Cost Recovery Charge

	0.652	Cents per KWH
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System Benefits Charge

	0.330	Cents per KWH
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Electricity Consumption Tax

	0.055	Cents per KWH
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Energy Charge

	9.920	Cents per KWH
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* Only available to customers who have continuously received service under one of the listed options since October 1, 2004.

** Only available to customers who have continuously received service under the Switching Option since January 1, 1994.

Rate G-OTOD, General Time-of-Day Service

Available to customers with electric thermal storage devices whose demand does not exceed 100 kilowatts (KW).

Off-peak hours: • 8 p.m. to 7 a.m. weekdays

• weekends and holidays

Customer Charges

Single-Phase Service	\$26.09	Per Month
Three-Phase Service	\$37.23	Per Month
KW Distribution Charge	\$8.49	Per KW of on-peak demand

KWH Distribution Charges

On-Peak Hours	3.535	Cents per KWH
Off-Peak Hours	0.554	Cents per KWH

KW Transmission Charge

	\$1.77	Per KW of on-peak demand
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Stranded Cost Recovery Charges

KW	\$0.23	Per KW of on-peak demand
KWH	0.678	Cents per KWH

System Benefits Charge

	0.330	Cents per KWH
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Electricity Consumption Tax

	0.055	Cents per KWH
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Energy Charge

	9.920	Cents per KWH
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Space Heating Service

Only available to certain Rate G and Rate GV customers who have continuously received service under the Transitional Space Heating rate in effect prior to June 1, 1992. Call PSNH at 1-800-662-7764 for details.

Rate GV, Commercial and Industrial

For commercial or industrial customers with a demand not exceeding 1,000 KW. Customers must pay for necessary transforming, regulating and controlling apparatus.

Customer Charge	\$135.51	Per Month
Distribution Demand Charges		
First 100 KW	\$3.75	Per KW
Excess over 100 KW	\$3.45	Per KW
KWH Distribution Charges		
First 200,000 KWH	0.610	Cents per KWH
All Additional KWH	0.506	Cents per KWH
Transmission Demand Charge	\$3.58	Per KW
Stranded Cost Recovery Demand Charge	\$0.56	Per KW
KWH Stranded Cost Recovery Charge	0.815	Cents per KWH
System Benefits Charge	0.330	Cents per KWH
Electricity Consumption Tax	0.055	Cents per KWH
Energy Charge	9.920	Cents per KWH

Rate LG, Commercial and Industrial Service

For commercial and industrial customers with demands in excess of 1,000 KW. Customers must pay for necessary transforming, regulating and controlling apparatus.

Off-peak hours: • 8 p.m. to 7 a.m. weekdays

• weekends and holidays

Customer Charge	\$411.86	Per Month
Distribution Demand Charge	\$3.32	Per KVA
KWH Distribution Charges		
On-Peak KWH	0.365	Cents per KWH
Off-Peak KWH	0.307	Cents per KWH
Transmission Demand Charge	\$3.52	Per KVA
Stranded Cost Recovery Demand Charge	\$0.53	Per KVA
KWH Stranded Cost Recovery Charges		
On-Peak KWH	0.878	Cents per KWH
Off-Peak KWH	0.696	Cents per KWH
System Benefits Charge	0.330	Cents per KWH
Electricity Consumption Tax	0.055	Cents per KWH
Energy Charge	9.920	Cents per KWH

Rate VIP, PeakSmart Program

Voluntary load reduction by load interruption and/or use of customer standby generation. Must be taken along with Rate GV or Rate LG. Call PSNH at 1-800-662-7764 for details.

Rate B, Backup Service

For commercial and industrial customers who sometimes require backup and standby service from PSNH along with their own source of generation. Optional for customers with generation installed on or before January 1, 1985, or whose generation is used only for emergency situations. Call PSNH at 1-800-662-7764 for details.

Rate EOL, Energy Efficient Outdoor Lighting

Available only to municipalities and governmental bodies that want to convert street and highway lighting to high pressure sodium vapor or metal halide. Call PSNH at 1-800-662-7764 for details.

Rate SKI, Ski Area Interruptible Service

Available to ski areas receiving service under Rate GV or Rate LG who are willing to interrupt their use of snow-making equipment and their testing of equipment during certain on-peak hours when requested by PSNH. Call PSNH at 1-800-662-7764 for details.

Rate OL, Outdoor Lighting

Available for street and area lighting. For more information on the size and types of lighting fixtures available and the monthly costs, call PSNH at 1-800-662-7764.

Questions?

Contact PSNH at 1-800-662-7764 or the New Hampshire Public Utilities Commission's Consumer Assistance Department toll free at 1-800-852-3793.

