



MDATA Online – EPO Energy Profiler Online – Service Agreement

PSNH will provide interval meter data via an access-protected web site. At least one interval-recording meter is required per account. PSNH, and any third party contracted by PSNH, will not disclose any customer-confidential information - including customer name and address, metering, billing and pricing, power usage, business activities, and down-line customer information - without prior consent from the customer. PSNH may, at our discretion, cancel this agreement and return the unused pro-rated portion of fees received.

This form must also be used for non-interval usage histories.

Service Options – select one:

One time request, \$50.00 per account.
All interval data available at the time of the request will be provided online. The user id and password will expire 30 days after the start of the service.

Annual subscription, \$25.00 per account, per month (\$300.00 per year billed monthly).
All interval data available at the time of the request will be provided online. For phone-accessed meters, data will be updated daily. Occasionally, data may be delayed due to meter or communication difficulties. PSNH will work with the customer to resolve any issues as quickly as possible. For manually-read meters, data will be updated approximately once a month.

PSNH

Customer Account Number(s)

EPO default email address
EPO can “memorize” a report and automatically email it to any address or multiple addresses. A default email address can be specified or changed in the system at anytime. If a default email address is needed, specified upon setup, please provide it here:

Service notification email address
The customer and requestor will be notified directly via email when the EPO account is available. Please indicate any other email addresses to be included:

Customer Information and Authorization:
The customer’s signature and information is required to provide the EPO user id and password and or monthly usage data to the customer, requestor, and any other persons specified above.

Company Name _____

Requestor’s Name - Print _____

Requestor’s Signature _____

Requestor’s Title _____

Date Signed by Requestor _____

Phone Number _____

Email Address _____

Supplier / Third Party Information:
For notification or any questions, please provide the requestor’s contact information.

Company Name _____

Contact Person _____

Phone Number _____

Email Address _____

Billing Information:
The service period begins the first business day after email notification of the availability of the EPO service. The customer, supplier, or any third party can be specified for billing. Customers, please note, these charges will be added to your regular monthly electricity bill.

Billing Company Name _____

Address _____

P.O. Number (optional) _____

***** RETURN COMPLETED AGREEMENT TO PSNH SUPPLIER SERVICES DEPARTMENT *****

By pdf (preferred) to epouhrequests@nu.com or by fax 603-634-3750.

Instructions for Registering for Energy Profiler Online

The first time interval data is requested from PSNH, you need to go into the Energy Profiler system and register a username and password. Please follow the below instructions on how to do this:

1. Click on the above link OR go into PSNH.com, select the Business tab and see a drop down menu, select the Commercial/Industrial tab (second tab), and select the Energy Profiler Online tab (third tab)
2. Click on the "Register" bullet on the right hand side of the screen (underneath the graph).
3. Complete the Quick Registration with your information and give yourself a username and password.
4. When asked for an account number, enter "999999999"
5. For Type of Product Requested, select "Full Features"
6. Once completed, select the blue "Register" box
7. Once the registration is processed, you will receive a confirmation e-mail letting you know that you are registered. You will receive a second e-mail to let you know when your interval data request has been processed and you can go into your EPO account to look at the data.

If you have several people in your organization requesting interval data from PSNH, you can elect to share your username and password thus having only one for your company. If you choose to have a separate username and password for each individual, you will need to let us know under whose account to provide the account data when you make a request.