



Customer Name: \_\_\_\_\_

Application Date: \_\_\_\_\_

Service Location: \_\_\_\_\_

Account No: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
(if different than service address)

Telephone: \_\_\_\_\_

E-Mail: \_\_\_\_\_

Expected Completion Date: \_\_\_\_\_

**HEATSMART Overview**

PSNH's HEATSMART Program provides qualifying customers with a discounted kilowatt-hour rate for their separately metered electric space heating (and cooling if using a heat pump) and electric water heating. To qualify, customers must have permanently installed electric heat and an approved permanently installed backup heating source sized to adequately heat the area of the premises served by the interruptible electric heat. Approved backup heating sources are limited to electric thermal storage (ETS) devices as approved by the Company or a wood, wood pellet or coal stove. Wood-fired, direct vent fireplaces are acceptable if a manufacturer's spec sheet listing the unit's Btu output rating is submitted with this application and is shown to meet the sizing requirements listed above. Emergency generators are not an eligible backup heating source nor are fossil fueled fireplaces (although they may both be present in the premises). Additionally, fossil fuel based heating systems such as: oil, kerosene, propane, or natural gas do not qualify as an approved backup heating source and can not be present in the section of the premises to be served by the HEATSMART rate.

In exchange for the lower rate, customers agree to allow PSNH to briefly interrupt service to their heating circuits during periods of high demand for electricity. PSNH can interrupt the separately metered circuits for a total of eight hours in any 24-hour period. However, no single interruption would exceed four hours in duration and the time between consecutive interruptions would be no less than 2 hours. Interruptions will not occur more than five times in a month and no more than 26 times in a year.

Customers who choose to take advantage of the HEATSMART rate option, are responsible for 1) the cost of hiring a licensed electrician to install a separate electrical panel and for the wiring of the electric heating circuits to this panel and 2) the cost associated with, if not already present, an eligible back-up heating source.

**Application Guidelines**

This HEATSMART application is intended to inform customers of their responsibility to adhere to the backup heating requirements as outlined above. Failure to meet the requirements will result in the unavailability of the HEATSMART rate. Additional information pertaining to HEATSMART and its availability can be found on PSNH's website at [www.psnh.com](http://www.psnh.com). Look under the section labeled *Residential* then: 1) *Efficiency Programs* then *HEATSMART* and 2) *Rates and Tariffs* then open the pdf file: *PSNH Tariff* (the HEATSMART Rate detail is listed under Rate LCS - Radio-Controlled Option). For questions pertaining to the HEATSMART Program contact the Program Administrator, Jack Schelling at (603) 634-2721 or by e-mail at [schelje@psnh.com](mailto:schelje@psnh.com). Completion of this application does not constitute acceptance into the program. This application can be withdrawn by the customer at any time. \*\* Return applications to PSNH; Attention: Jack Schelling, PO Box 330, Manchester, NH 03105 \*\*

- Please indicate your **primary** electric heating system type:  Resistance Baseboard  Electric Radiant  Air Source Heat Pump  Geothermal/Ground Source Heat Pump  Other \_\_\_\_\_
- Please indicate your **backup** heating source below:  Wood Stove  Wood Pellet Stove  Wood-Fired Qualifying Fireplace  Coal Stove  Electric Thermal Storage
- Will a dedicated electric hot water tank be connected to the HEATSMART panel/meter?  Yes  No (electric hot water tanks must be sized at 40 gallons or more to be eligible).

I have read and understand the Guidelines for HEATSMART and accept full responsibility for compliance.

Customer Name: (Print) \_\_\_\_\_ Date: \_\_\_\_\_

Customer Signature: \_\_\_\_\_